



Building Service Contractors Association International

10201 Lee Highway • Suite 225 • Fairfax, VA 22030 • 703-353-7090 & 800-368-3414 • Fax 703-352-0493 • www.bscai.org

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United States Service Industries
1424 K Street, NW - 9th Floor
Washington, DC 20006

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McLemore Building Maintenance, Inc.
110 Paggio
Houston, TX 77056

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Astra Building Maintenance
625 N. Yellow Springs Street
Springfield, OH 45504

Vice President

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Penman Maintenance Corporation
100 Gallatin Pkwy, NW, Suite 1070
Atlanta, GA 30308

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Barola & Sons, Inc.
2797 West Baseline Road, Suite 21
Tempe, AZ 85283

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AEB Corporate Services
540 Airport Road
Winchester, VA 22602

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Verity Contractors, Inc.
P.O. Box 1000
Focalito, ID 83204

1999 Directors

Alan P. Diamond, CBSE
Premier Maintenance, Inc.
360 New Haven Avenue
P.O. Box 382 MO
Milford, CT 06460

Norma Edwards, RN, CBSE
Waco Cleaners Specialists, Inc.
94-15 150th Street
Jamaica, NY 11435-4524

John C. Markey, CBSE
Apostrophe Building Maintenance
& Construction Services
Saginaw, MI 48607

William Barrett Travis
Maintenance, Inc.
7016 Greenville Avenue, Suite 603
Dallas, TX 75231

Dannette Young

Caofac Commercial Cleaning Company
2506 Oak Lane, Suite 214
Grand Prairie, TX 75051

2000 Directors

Constance Coleman
Duff Away, Inc.
3201 Atlanta Industrial Pkwy., Suite 207-C
Atlanta, VA 20307

Bill Coleman

Stuener Building Services, Inc.
P.O. Box 3208
Mansfield, OH 44901

Ryan Hendley

IH Services, Inc.
P.O. Box 5033
Greenville, SC 29606

Percy Rosenbloom, III, CBSE

Royal Services, Inc.
123 Park Street
P.O. Box 40985
Jacksonville, FL 32204

David R. Zepke, CBSE

Z-Tech Companies, Inc.
1338 N. Cedarbrook
Springfield, MO 65802

2001 Directors

Sherra Aguirre
Aztec Facility Services, Inc.
2559 Westheimer, Suite 101
Houston, TX 77057-7816

LeRoy Dock, CBSE
Continental One, Inc.
851 Brightwell Road
Lanham, MD 20785-4740

Frank Boud, CBSE

Nord Cleaning Service, Inc.
P.O. Box 1611
Bloomington, IL 61702-1611

Andrew Spink, CBSE

Span Building Maintenance Company
2025 Olive Street
St. Louis, MO 63103-1627

Charles Strobel, CBSE

Quality Building Services, Inc.
RD #6, Box 328, 506 Industrial Park
Greensburg, PA 15601-0511

Territorial Directors

Shoichi Aaga
Astra Building Maintenance Co., Ltd.
Shin-Tokyo Bldg., Bldg. 3-3-1
Chiyoda-ku, Tokyo 100, JAPAN

Mauro Chico, CBSE

LAW TAP S.A. de C.V.
Carretera De Las Aguilas 1205
Mexico City, 01740 DF MEXICO

Christopher Cracknell

JCS Group, Ltd.
79 Limpfield Road
Sendenstead, Surrey CR8 3LB UNITED KINGDOM

Peter Evans, CBSE

Selwyn Cleaning Ltd.
323-41 Ave. NE
Calgary, Alberta T2C 2M1 CANADA

Nestor Parkiers

Nestor Parkiers & Assoc.
Emilio Mils 322 Pta 3
1424 Buonos Aires, ARGENTINA

William Van Den Steen

Win Den Steen Services NV
Zandvoort 2024
8100 Sint-Niklaas BELGIUM

Executive Vice President

Carol A. Dean

Dr. Peter Johnson
Strategic Performance Institute
25502 Saddlerock Place
Newport Beach, CA 92660

Dear Pete:

On behalf of BSCAI, I'd like to express our gratitude for your presentation at the recent Annual Convention in Anaheim, California. You made a significant contribution to the program by sharing information with the attendees that they found genuinely meaningful.

The evaluation results for your session were excellent. A copy of the Convention evaluation is enclosed. Additionally, per our agreement, an S-VHS master videotape of your presentation is enclosed.

Please know that due to the outstanding quality of your presentation, as well as the presentations by the other professional and volunteer speakers, this year's Convention has been deemed by many as the best ever! Thank you for making BSCAI, and me personally, look good. If opportunities arise in the future to have you present again, I will definitely give you a call. Thanks again.

Sincerely,

Karen Bilak, CMP
Director of Meetings

cc: Matthews
McLemore
Pieske

Enclosures